



## Headset Compatibility Guide for Z 21i/Z 22G/Z 23G IP Phones (Rev 2)

Information relates to the following minimum firmware versions:  
Z 21i - 2.2.22, Z 22G - 2.2.22, Z 23G - 2.3.15

### Compatible Wired headsets

Manufacturer	Model	Wired Headset Connection	Compatible Phone	IP Phone Interface Type
Plantronics / Poly	SupraPlus QD Series	Plantronics U10P QD Cord	Z 21i Z 22G Z 23G	RJ-9
	EncorePro 500 QD Series			
	EncorePro 700 QD Series			
Jabra	BIZ 1500 Series	Jabra GN1200 Smart Cord Switch position 7	Z 21i Z 22G Z 23G	RJ-9
	GN2100 Series			
	BIZ 2300 QD Series			
	BIZ 2400 II QD Series			
Generic	Generic wired headset (Suitability of a particular headset will depend upon the specifications of headset)	Generic RJ9 headset wiring Pin 1 - Microphone - Pin 2 - Earpiece Pin 3 - Earpiece Pin 4 - Microphone + Amplifier may be required		

#### Wired Headsets

- The phone supports a wired headset using an RJ9 interface.
- After the phone is connected to the headset, press the dedicated Headset key to enable headset mode.

### Compatible Wireless Headsets when used with the Zultys EHS2xJ adapter

Manufacturer	Model	Additional device needed	Compatible Phone	IP Phone Interface Type
Jabra	PRO 920	Zultys EHS2xJ (Set headset base to Position A)	Z 21i Z 22G Z 23G	RJ-9
	PRO 925			
	Engage 50			
	Engage 75			

### Compatible Wireless Headsets when used with the Plantronics / Poly APD-80 EHS Adapter

Manufacturer	Model	Additional device needed	Compatible Phone	IP Phone Interface Type
Plantronics / Poly	SAVI 700 Series	Poly APD-80 (Set headset base to Position A)	Z 21i Z 22G Z 23G	RJ-9
	CS500 Series			
	SAVI 7200 Office Series			
	SAVI 8200 Office Series			
	Voyager Legend CS			

#### Wireless Headset with EHS

- The phone supports a wireless headset and Electronic Hook Switch when used with an appropriate EHS adapter.
- On the phone select [Menu] >> [Features] >> [Advanced] >> [EHS], set EHS option to Enabled.
- After the EHS adapter and headset are connected, press the dedicated Headset key to enable headset mode.

### Compatible Bluetooth Headsets - Z 23G

Manufacturer	Model	Additional device needed	Compatible Phone	IP Phone Interface Type
Plantronics / Poly	Voyager 5200	None	Z 23G	Bluetooth
	Discovery 975			
Jabra	Boost			
	Evolve 65			
	Evolve 75			
	Evolve 75e			
	Stealth			
	Motion			
Sennheiser	Presence			
	MB Pro 1			
	MB Pro 2			

#### Enabling Bluetooth Headset with Z 23G:

When the device is in the default standby mode,

- Press [Menu] soft-button then select the [Basic] item.
- Press [Bluetooth] to enter the setup menu.
- Select Bluetooth, and use the left and right keys to enable Bluetooth. Select Paired Device.
- If no device is paired, press [Scan] key to search and select the scanned device to connect.
- After the phone is connected to the headset, press the dedicated Headset key to enable headset mode.

The operation of a Bluetooth headset can be divided into three functions: call answering, Hang up & Bluetooth redial.

- **Call answering** - When the Bluetooth headset is connected to the phone, the incoming call can be answered by pressing the Bluetooth answer button.

#### - Hang up

- 1) When talking with Bluetooth headset, you can hang up the phone by pressing the button on Bluetooth headset.
- 2) When there is an incoming call, double-click the answer button to reject the call.
- 3) When an outbound call is in the ringing state, press the answer button of the headset to cancel the call.

- **Bluetooth redial** - When the Bluetooth headset is connected, double-click the answer button to redial the number dialed last time.

Note: Some headsets do not support double-click redial function. Whether this function is supported or not, you can check the instruction of the headset, or connect the Bluetooth headset to the phone and double-click the answer button to check whether it redials.