

NexVortex ITSP Quick Setup

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This document covers how to set up a NexVortex account. This is a quick set up guide. It assumes you are familiar with all of the ITSP Setup and ALG fields and tables in the Zultys MX. For further details, and more detailed steps, please refer to Document 0000000109 NexVortex.pdf available from Zultys Technical Support

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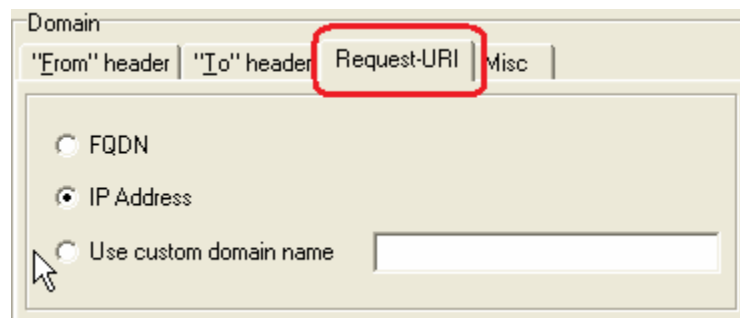
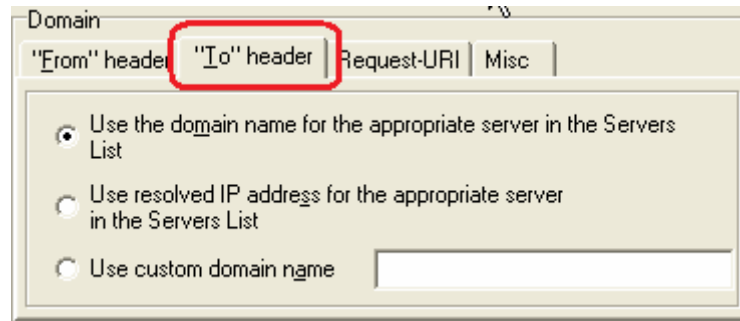
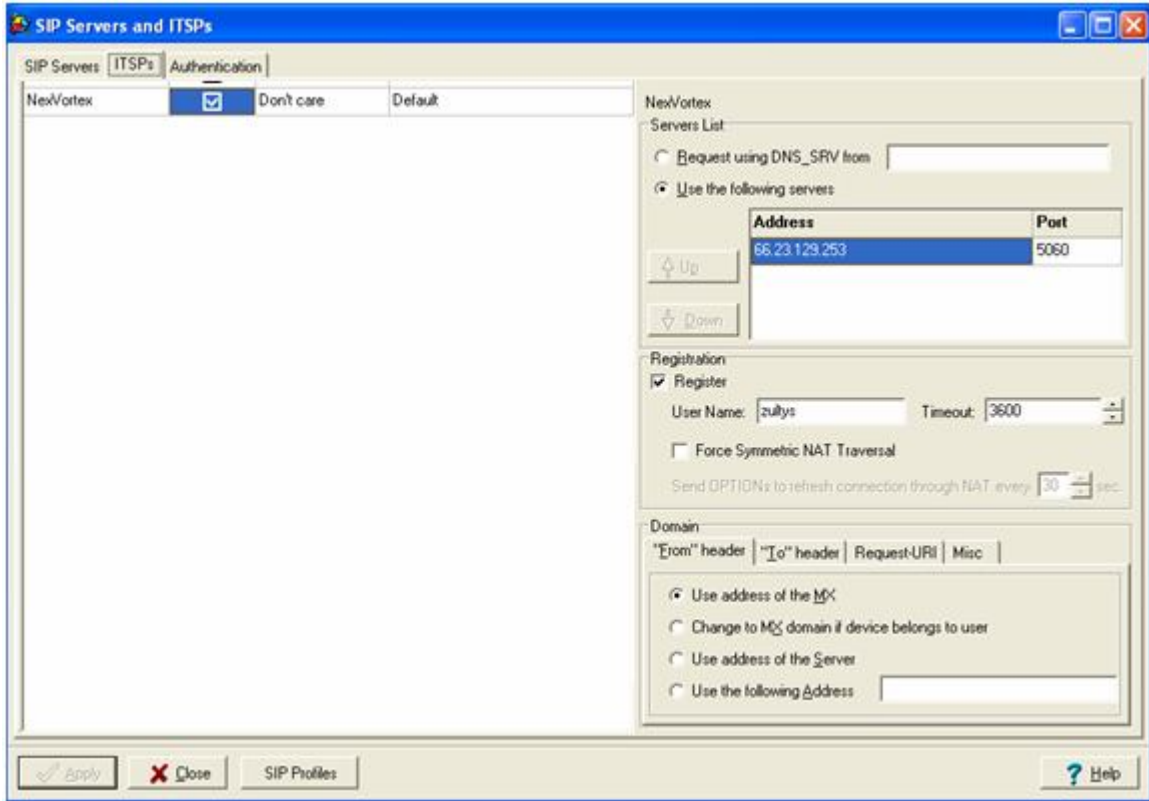
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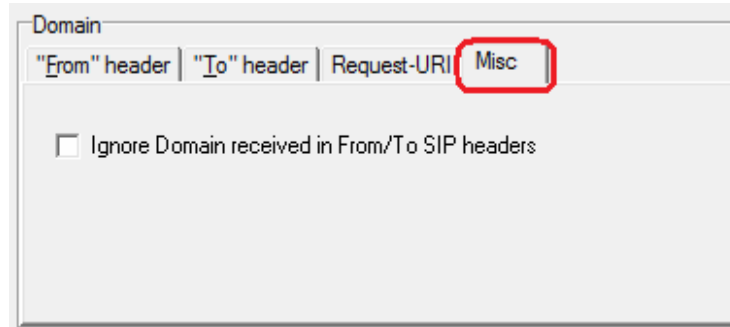
1.1 Create ITSP Account

In the Admin UI goto Provision → SIP servers and ITSPs

Enter the following information

- Name: NexVortex
- Active: Check
- Codec Profile: Don't Care
- SIP Profile: Default
- Use the following servers: the IP address given to you by NexVortex
- Port: 5060
- Register: checked
- Username: user name/phone number given by NexVortex
- From header: Use the address of the MX
- To header: Use the domain name for the appropriate server in the Servers List
- Request-URI: IP Address
- Misc: nothing checked





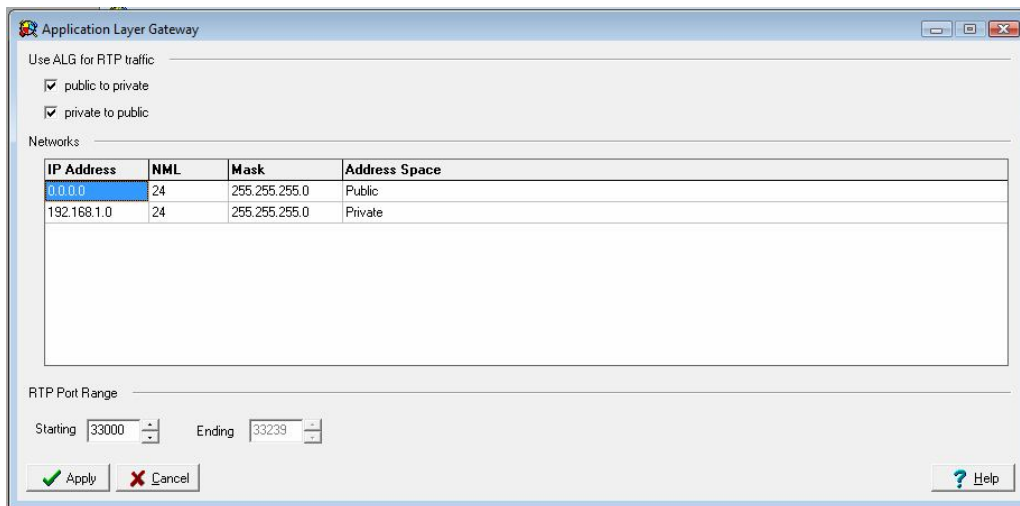
1.2 Authentication

The authentication tab is used to define the authentication information for realm based authentication.

Realm	User Name	Password
nexvortex.com	zultys	xxxxx
192.168.1.0	17027007400	xxxxxxxx

1.3 Set Up ALG

Set up ALG in *Provision / ALG*



1.4 *Troubleshooting***1.4.1 No audio on outbound calls made by ZIP5 phones**

Make sure that the Max Prioritization time is set to 20, and Silence suppression is disabled. From the advanced tab of the profile it should look like this

```
sip customized codec :  
payload=0;ptime=20;silsupp=off,payload=8;ptime=20;silsupp=off,  
payload=18;ptime=20;silsupp=off
```